

THE NEW EUROPEAN STANDARD CONCERNING TRAINING COURSES FOR TOURIST GUIDES

On 1 January 2008, by a vote of its member countries CEN, the European Normalisation Body, approved the first ever Norm on the subject of training course for tourist guides. The Norm sets a minimum standard for courses covering hours, content as well as the balance of knowledge and practical skills. The minimum hours for courses is 600 hours and the Norm recognises the vocational nature of tourist guiding where both core and area specific knowledge is presented with the acquisition of practical skills. This Norm is a historic step and will be of impact for course providers and students alike. It will be published in the spring.

For more information please link to the CEN website. The full reference for the Norm is:

EN15565

– Tourism Services – Requirements for the provision of professional tourist guide training and qualification programmes.