

Dear colleagues,

The final deadline for registrations for the **Meeting of the Federation of European Tourist Guides** from 17 – 21 November, 2010, in Vienna will be

**OCTOBER 22, 2010.**

(After that date, registration only upon request.)

Please make your booking as soon as possible, we are looking forward to meeting you in Vienna!

We would also like to add the following information:

**All packages** (full package and AGM Delegates package) are also available now **without hotel accommodation.**

We had several requests regarding the **cancellation policy**. Generally, our intention was to charge cancellation costs only in case actual costs incur (eg. at the hotel), so the information provided was rather vague. As this caused some insecurity, we would like to provide more detailed terms of cancellation:

Until 3 weeks prior to arrival:	handling fee € 50
3 weeks to 1 week prior to arrival:	50 % of package price
1 week prior to arrival and later	100 % of package price

If you have any further queries or concerns, please contact FEG delegate **Lisa Zeiler** (lisa.zeiler@gmx.at)

With best regards from Vienna,

Markus Griessler  
Chairman  
Vienna Chamber of Commerce  
Tourism & Leisure Businesses

Gerti Schmidt  
Vice Chairperson  
Vienna Chamber of Commerce  
Tourism & Leisure Businesses

Lisa Zeiler  
FEG-Delegate