We are proud to announce that the first qualified tourist guides in Europe who were certified as T-GUIDES by FEG and ENAT are:

1) **Themis Halvantzi-Stringer,** London, UK (languages: English, Greek)
2) **Lisa Zeiler,** Vienna, Austria (languages: German, English)

More T-GUIDES to be certified across Europe soon!!!

T-GUIDE FEG & ENAT COURSE – Guiding people with learning difficulties

T-GUIDE A certification from FEG and ENAT (European Network for Accessible Tourism) for guiding visitors with learning difficulties*. This is the final outcome of an EU funded Leonardo project, with FEG at its heart, to develop a CPD (continuing professional development) course for qualified tourist guides. Enhance your skillset and gain access to a rapidly increasing market for guides who can competently and sensitively work with this growing clientbase.
To achieve the certificate tourist guides need to complete 4 stages: 1) online learning in modules each with a final assessment, 2) A further written

assessment requiring consolidation of the knowledge gained in the initial modules, 3) attend a one day interactive course and 4) within 6 months of the course set up and conduct a real tour with a group of people with learning difficulties and then provide client feedback and self-evaluation in a portfolio of evidence.

The intensive one day course involves practising the use of ETUL (easy to understand language), improving understanding of the functional and social aspects of disabilities and of the relevant national and EU legislation. You will participate in exercises on shared understanding of learning difficulties, developing access statements and accessible/inclusive tourism through universal design. You will develop refinements to your communication techniques and your tour planning skills.

Once you have successfully completed all four stages and are a certified T-GUIDE your name and area of qualification will be publicised on the FEG and ENAT websites.

*if you are not familiar with the English expression *learning difficulties* you may recognize "intellectual disabilities" as corresponding more directly to the equivalent term in your language.